

**• Customer**

Name / Company or Team:

Contact:

E-mail:

Tel:

Bike (Brand/Model/Year):

**Billing Address****Delivery Address (if different)**

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**• Fork**Model #: 

Qty:

Mileage (if known):

Service Light <sup>(1)</sup> – Fork: Service Complete <sup>(2)</sup> – Fork: **• Shock**Model #: 

Qty:

Mileage (if known):

Service Light <sup>(1)</sup> – Shock: Service Complete <sup>(2)</sup> – Shock: *(1): oil change + cleaning + general inspection**(2): idem (1) + all o'rings/seals change + wear parts change + new stickers***Comments****Instructions****STEP 1:** Complete this form and return it to [sales@bos-suspension.com](mailto:sales@bos-suspension.com)**STEP 2:** Send your package **with this service Request Form** printed to the following address: BOS Suspension- ZA du Mont Blanc, 4, impasse Léonce Couture - 31200 Toulouse - FRANCE**STEP 3:** We analyze your request and your damper shapes, and send to you a quote by email.**STEP 4:** You send back to us the signed quote, accompanied by the complete payment (bank transfer or credit card)**STEP 5:** We start the service when the validation of our quotation is received. If we think that any further work has to be done (bad surprises opening dampers), we will notify you to obtain your consent. If necessary, a new quote will be made and sent for validation. Additional time may be added, as necessary.***From the reception of your quote validation, 10 working days minimum are necessary to rebuild your dampers.*****STEP 6:** We return your package **upon receipt of payment.****Some tips before shipping your goods:**

Try to anticipate your service request, so we can incorporate it to our schedule and send your suspensions back to you before your next race.

Please carefully package your product to prevent any shipping damage. If possible, send clean suspensions so as to save time.