

## SUSPENSION SERVICE FORM

## Customer

Company or Team:		
Contact:		E-mail:
Tel:		Car:
Billing Address		Delivery Address (if different)
Front Dampers		
Type :	Qty:	Mileage (if known):
Service Light <sup>(1)</sup> – Front Simple:		Service Complete <sup>(2)</sup> – Front Complete:
Rear Dampers	1	
Type :	Qty:	Mileage (if known):
Service Light <sup>(1)</sup> – Rear Simple:		Service Complete <sup>(2)</sup> – Rear Complete:

(1): oil change + o'ring / bushing rod guide change + strut lubrication (if strut)

(2): idem (1) + all o'rings/seals change + shims stack change + bump rubber change + strut wiper and bushing seals change (if BOS products) + dyno check

Comments		

**STEP 1**: Complete this form and return it to <u>sales@bos-suspension.com</u>

**STEP 2**: Send your package with this service Request Form printed to the following address: BOS Suspension- ZA du Mont Blanc, 4, impasse Léonce Couture - 31200 Toulouse - FRANCE

STEP 3: We analyze your request and your damper shapes, and send to you a quote by email.

STEP 4: You send back to us the signed quote, accompanied by the complete payment (bank transfer or credit card)

**STEP 5**: We start the service when the validation of our quotation is received. If we think that any further work has to be done (bad surprises opening dampers), we will notify you to obtain your consent. If necessary, a new quote will be made and sent for validation. Additional time may be added, as necessary.

## From the reception of your quote validation, 10 working days minimum are necessary to rebuild your dampers.

STEP 6: We return your package upon receipt of payment.

## Some tips before shipping your suspensions:

Try to anticipate your service request, so we can incorporate it to our schedule and send your suspensions back to you before your next race.

Please carefully package your product to prevent any shipping damage. If possible, send clean suspensions so as to save time.