

**BOSS**  
MOUNTAIN-BIKE *SUSPENSION*

**dizzy**

Model year 2014

USER MANUAL

# WARRANTY



## Terms and conditions

BOS MTB offers warranty on its products on the following terms: BOS MTB guarantees to the original purchaser that the BOS product for which they received this warranty is free from defects in material and workmanship for one year from the date of original retail purchase. A proof of purchase will be asked for any warranty claim. This warranty is not transferable to a subsequent purchaser.

Wear and tear parts such as dust seals, Oring, bushings, rear shock mounting hardware, stanchions, threaded parts and bolts are not covered under this warranty.

## Terms

This warranty is subject to legal jurisdictional or warranty rights of the country where it has been originally purchased, which will prevail if different from the terms herein listed.

## Limits

BOS MTB cannot be liable for any loss, inconvenience damages, whether direct, incidental, consequential, resulting from the use of its products, local legislation prevailing.

## Warranty exclusions

This warranty does not cover the following cases:

- Damage to products resulting from improper assembly other than listed below
- Products that have been modified by the owner or a third party
- Improper use
- Damages resulting from an accident, crash under any circumstances
- Invalid servicing procedures and servicing time frame not respected
- Replacement of the original parts by parts from others manufacturers
- Products whose serial numbers has been altered, defaced or removed.

## Warranty procedure

The owner should always refer to an approved BOS center for any warranty claim. A proof of purchase is compulsory for any warranty claim. Otherwise the warranty claim will not be considered. Always contact BOS MTB warranty department before returning any products that may fall under this warranty. If "the faulty parts" do not fall under warranty, the customer will be charged for any costs in respect with warranty such as transport and package back and forth.

Settings & Maintenance



# 1 . Assembly

Fitting your Dizzy onto your bike requires care and attention. For your safety, please follow these instructions.

## 1.1 The steer tube

Before cutting the steer tube, first take some measurements: height of the headset, length of the headtube of the frame, height of the stem, and then add 5 to 10mm.

Calculate the length as below:

Add the length of the headtube, the height of the headset, the height of the stem, plus 5 to 10mm.

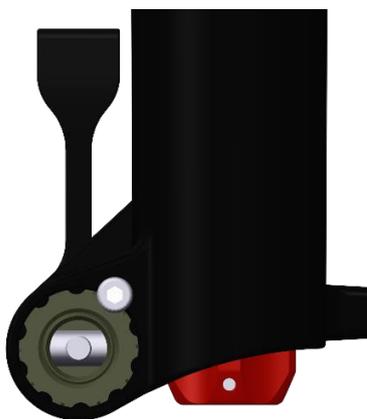
### Caution :

Never attempt to remove or replace the steer independently from the crown. Modifying the integrated crown, steer, or stanchions independently can cause an assembly failure, resulting in a loss of control of the bicycle and serious injury.

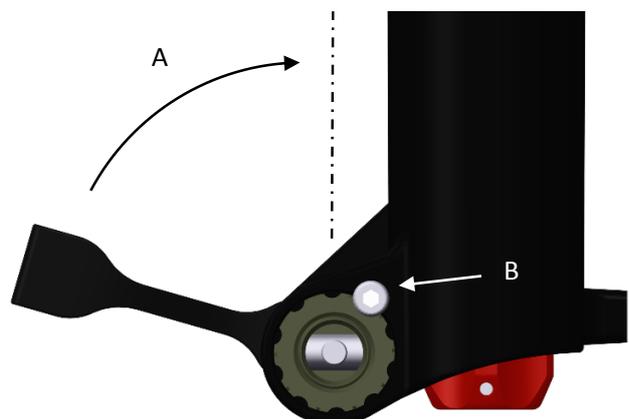
## 1.2 Initial wheel installation and adjustment of axle lever angle

During the initial installation of the wheel, it is essential to adjust the angular position of the wheel axle assembly.

- 1 – Insert your wheel in the lowers.
- 2 – Insert and tighten the wheel axle.
- 3 – Break-in the axle by rapidly moving the quick release lever several times between the open and closed position.
- 4 – When the wheel is properly tightened:
  - If the lever is in its proper position, no further adjustment necessary.
  - If the lever is not in its optimal position, note the angle (A) which must be applied to rotate the axle in position and continue to step 5.
- 5 – Undo the quick release lever and remove the axle.
- 6 – Undo and remove the socket head screw (B).
- 6 – Turn the axle nut the angle observed in step 4 and retighten the socket head screw.
- 7 – Mount your wheel according to procedure 1.3.



Optimal lever position



Lever out of position

### Caution:

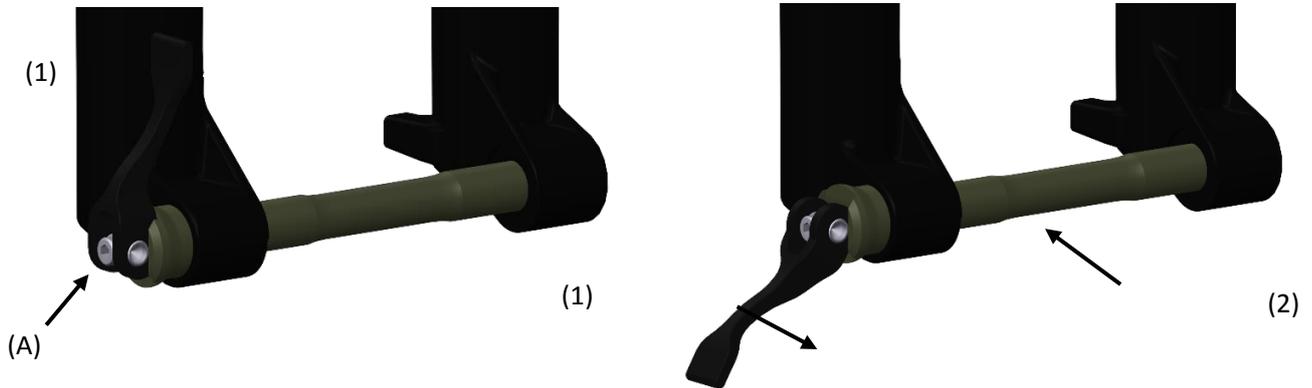
The final position of the lever must not under any circumstances come into contact with the lowers. If necessary, repeat the steps above to refine the lever position.

Changing wheels can modify the lever position. Repeat the axle tightening operation each time a new hub is used to assure proper functioning of the axle.

### 1.3 Installing the 15mm axle

To install the front wheel, follow these instructions:

1. Undo the quick release (1).
2. Unscrew the axle to remove it (2).
3. Position the wheel.
4. Insert the axle and tighten it completely. Close the quick release to lock the wheel.



Removing the wheel is done by reversing the preceding instructions.

### 1.4. Disk brake installation

The Dizzy uses standard post mount 160 (PM160) mount points.

To assemble the disc brakes, follow this procedure:

1. Install the disc brake caliper according to disc brake manufacturer's specifications.
2. Torque all fasteners and bolts to manufacturer's recommendations. Consult the instructions that came with your disc brakes for proper installation procedures. It is recommended to install NEW disc brake pads, to ensure proper alignment and to minimize drag.
3. Route the disc brake hose (for hydraulic disc brakes) or brake cable housing (for mechanical disc brakes) from the caliper to the inside of the lower leg and through the supplied disc brake hose guide.
4. Tighten the disc brake hose guide screw (M3 x 12) with a 2.5 mm-hex key wrench, and torque it to 1 N.m.
5. Test the brakes for proper operation on level ground before hitting the trails.

The disc brake caliper mounting bolts must have 10 mm of thread engagement with the fork.

Never exceed 10 N.m. of torque when tightening the disc brake caliper mounting bolts.

## 2. Settings

### 2.1 Air Spring

The first adjustment that should be done on the fork is to set the air pressure. This adjusts the stiffness of the air spring according to your weight. The stiffness of the air spring induces a degree of fork travel when you sit on your bike. This value, commonly called sag, can vary based on your usage. This value should be between 15mm (smooth terrain/climbs) and 20mm (rough terrain/downhills) for the 100mm Dizzy and between 20mm (smooth terrain/climbs) and 25mm (rough terrain/downhills) for the 120mm Dizzy. The sag measurement should be taken with both feet on the pedals and both hands on the bars, arms and legs in the pedaling position.

To achieve the best performance from your BOS product, it is important to set your optimal pressure. The chart below will give you some base values based on your weight. Your specific pressure may vary based on your riding style and personal preference. However, do not stray too far from the indicated pressures, or you may risk changing the performance of your fork.

#### Recreational use :

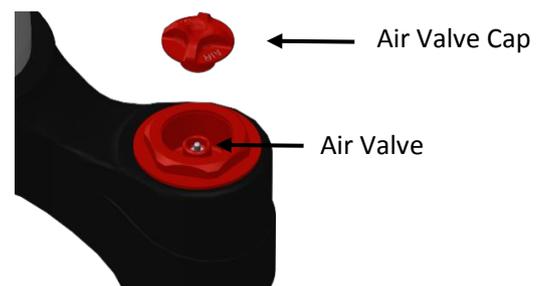
Weight (Kg/lbs)	60/132	65/143	70/154	75/165	80/176	85/187	90/198
Air Pressure (PSI) +/-10 PSI	120	130	140	150	160	170	180

#### Racing use :

Weight (Kg/lbs)	60/132	65/143	70/154	75/165	80/176	85/187	90/198
Air Pressure (PSI) +/-10 PSI	125	135	145	155	165	175	185

#### Caution :

Minimum air pressure: 100 PSI  
Maximum air pressure: 220 PSI



#### Important :

##### Balancing the air chamber pressure:

To ensure optimum operation, it is important to balance the positive and negative chambers every time you adjust the air pressure.

##### Proceed as follows:

After adjusting the pressure, cycle the fork slowly 3-4 times on the first inch of travel.

Thus, the air pressure is distributed equally between the chambers, and your fork is ready to roll!

## 2.2 Hydraulic adjustments

The Dizzy offers suspension adjustments in rebound through a knob and in compression through a lever.

**Rebound adjustment** is done by rotating the red knob that can be found at the bottom of the right fork leg.

The number of clicks is counted from the fully closed position while unscrewing the knob.

Harder = tighten (close to the right) / Softer = loosen (open to the left)



**Compression adjustment** is done by the position of the red lever at the top of the right fork leg. This lever has three positions. The total possible lever movement is 180°; however, the start position may be offset by an angle of about 20° from vertical, as shown in Figure 1.

Figure 1 : Pedaling position H

Figure 2 : Intermediate position M

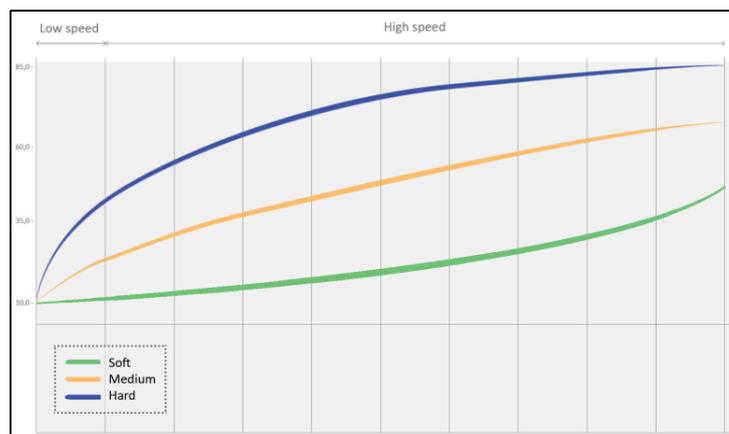
Figure 3 : Comfort position S



The three positions are identified as S (soft), M (medium), and H (hard). The two extremes, S and H are reached at the fully open and fully closed positions of the lever. The M position is the click when moving between the S and H position, for fast and intuitive adjustment on the fly.

The advantage of BOS's adjustments is that they are not based on a single rate curve, i.e. for low speed only. The BOS adjustments are done based on both the low speed and high speed rate curves.

Therefore, by opting for one of the three positions, the rider is not only changing the low speed compression performance of the fork, but actually changing the LS and HS curve completely. You can see in the graph below that the relationship between LS and HS is not constant. The curve's change is precisely defined to achieve the desired performance. Thus, a single lever controls all 3 of the settings on the 3-way adjustable Deville (rebound, low-speed and high-speed compression).



**The S position** is for comfort.

**The H position** is used for pedaling efficiency.

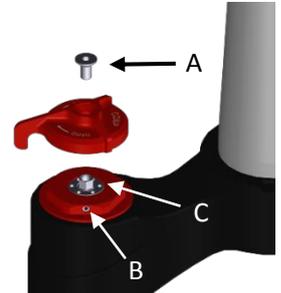
The H position considerably stiffens the fork in an effort to limit suspension oscillations during pedaling, but without locking out the fork completely. Thus, BOS remains faithful to the principle of keeping an active fork, even in its restrained state. This allows for the suspension to move over unexpected bumps, which is a simple matter of security.

**The M position** maintains hydraulic control and grip.

The M position in the middle is set at a precise position at the factory. However, the final user maintains the possibility of adjusting the firmness between the S and H poles. In effect, M is the base position that offers the best compromise between comfort, chassis support, and grip. If the rider prefers a softer feeling or a harder feeling, he may change the position toward the open or closed positions, S and H, without affecting the tuning of the fork.

#### Modification of the intermediate click position :

- 1 : Move the lever to the intermediate click location
- 2 : Undo the top cap screw (A)
- 3 : Undo the retaining screw (set screw - B)
- 4 : Adjust the M position (C) setting using a 5mm wrench (or using the lever)
- 5 : Redo the retaining screw completely
- 6 : Replace the lever and redo the top cap screw



#### Important :

After putting the lever back together, verify that the lever does not touch the fork crown before it reaches the fully closed position.

#### Starting point adjustments – Dizzy

##### Rebound:

Recreational use: 10 clicks

Racing use: 8 clicks

##### Compression: 3 positions

- Soft: comfort
- Intermediate: hydraulic and grip control (adjustable intensity, see above)
- Hard: pedaling efficiency

## 3. Maintenance

### 3.1. Service

It is compulsory to clean your forks immediately after every use! Nothing is worse for your fork's seals than dry mud.

It is very simple to clean your forks: wipe off the stanchion with a clean rag and then slightly lube the stanchion (with fork oil).

Warning: Do not under any circumstances use degreaser.

On the same note, do not power wash the forks! It will only push the mud inside the forks and get it stuck between the stanchion and the seals.

The Dizzy uses a closed damper and so the oil changes must be done at a BOS MTB service center. This oil change is done at the same time as the full fork rebuild.

To ensure the best performance of the stanchions, oil (Bi'oil) is added to the bottoms of the fork lowers. Amount per leg: 15ml

	Cleaning	Oil service	Full service
Recreational use	After each ride	Once per year	Every two years
Racing use	After each ride	Twice per year	Once per year

#### Caution :

The oil service and full service must be performed by a BOS approved center. Only the BOS approved centers are able to identify and appraise a damaged or worn part, especially in case of shock or wear on structural elements such as the lowers, the stanchions, and the crown.

## 4. FAQ

#### **My fork loses pressure when I remove the pump, what can I do?**

Check the valve core tightness using a Schrader valve core tool.

#### **My fork has negative travel, is this normal?**

The BOS air spring is designed to lower the engagement threshold as much as possible. Therefore, it is possible on some bikes that there will be a small negative travel.

#### **Where can I buy original stickers or a valve cap?**

These items and more are available in our online store.

#### **My fork has bushing play from new, what should I do?**

The unique bushing alignment and tolerance on BOS forks results in less friction, more sensitivity, and some bushing play from new. If the bushing play feels abnormally excessive, please contact a BOS certified service center for expertise.

**My fork is lowering as I deflate it, what is happening?**

When you deflate the fork by the Schrader valve, you are only emptying the positive air chamber. The negative air chamber stays under pressure and exerts an opposing force on the air piston and pulls the fork down. To avoid this phenomenon, deflate the fork in steps of 30-40 PSI and equalize the air chambers between steps (compress and release the fork 5-10 times over the first 20mm – 1 inch) of travel.

**I just inflated my fork for the first time and it is really hard, what can I do?**

Have you equalized your fork's air chambers? If not, check how it's done in the setup section of your product's user manual.

Did you change your fork's settings? Check that your low-speed and high-speed compression are at our recommended base settings given in the setup section of your product's user manual.

If you've equalized your fork, you may have some internal pressure from the production process. You can eliminate this pressure by slipping a thin ziptie between your left dust seal and your stanchion until you hear the sound of air escaping. Then reset your pressure and equalize your air chambers.

If you've tried all that and your fork is still hard, email customer service and they'll give you a hand.

**My fork was upside down or on its side and now it feels like there's no hydraulic control.**

Your cartridge has depurged – air has entered the hydraulic system. Open bath cartridges like the one used in your fork allow air to mix with oil. The cartridge purges itself as you ride. You can purge the fork even faster by cycling it through its full travel 5-10 times.

If it is becoming increasingly difficult to purge your cartridge, it may be time for an oil change. Contact your closest BOS authorized service center for a basic or a full service.

**I have about 5mm of travel unused when I ride normally.**

Our forks are designed to be very progressive at the end of travel to give you a bottomless feeling. This means that those last couple millimeters of travel might only be used on the biggest hits or when you case a landing. You can think of them as insurance to get you out of the trickiest situations. If you have more than about 5% of your travel unused, try lowering your air pressure by 5PSI and check your compression settings. If your compression settings are much harder than our recommended values, try bringing them closer to the base settings in your product's user manual.

**I have grease/oil coming out of my brand new fork seals.**

This is not unusual at the beginning of the life of a fork. Clean off the stanchions and the seals and it will stop after a few rides.

**My fork has been sitting for a couple of weeks and some oil came out of the seal when I rode it the first time.**

BOS seals can let out a little bit of oil when they have been sitting and dried out. Wipe off any oil, and none more will come out when the seal is lubricated again.

**I have grease/oil coming out of my used fork seals.**

It's time for a service! Contact your nearest BOS authorized service center for a full service.

**But I haven't reached your recommended service interval yet.**

Our recommended service intervals cannot cover 100% of customer's usage cases. Use in wet, muddy conditions; storage out in the sun; frequent use; or improper care can all cause your seals to wear out more quickly.

For any other questions, please refer to our FAQ page at <http://www.bosmtb.com/faq.html> or send us a message at [customerservice@bosmtb.com](mailto:customerservice@bosmtb.com).